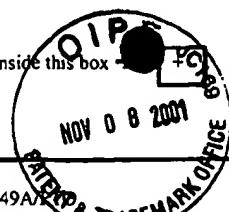


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Substitute for form 1449A/176 INFORMATION DISCLOSURE STATEMENT BY APPLICANT <i>(use as many sheets as necessary)</i>		<i>Complete if Known</i>	
		Application Number	09/945,032
		Filing Date	08/31/01
		First Named Inventor	Burgin et al.
		Group Art Unit	2152
		Examiner Name	
Sheet	1	of	5
		Attorney Docket Number	FINL-004/00US

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U.S. PATENT DOCUMENTS					
Examiner Initials*	Cite No. ¹	U.S. Patent Document		Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY
		Number	Kind Code ² (if known)		
		Des. 276,626		Lockwood	12/4/84
		Des. 286,956		Lockwood	12/2/86
		Re. 32,115		Lockwood et al.	4/15/86
EPB		3,829,088		Pahlas	8/13/74
EPB		4,451,985		Pullman	6/5/84
EPB		4,567,359		Lockwood	1/28/86
EPB		4,793,810		Beasley, Jr.	12/27/88
EPB		5,002,491		Abrahamson et al.	3/26/91
EPB		5,059,127		Lewis et al.	10/22/91
EPB		5,204,813		Samph et al.	4/20/93
EPB		5,208,869		Holt	5/4/93
EPB		5,211,563		Haga et al.	5/18/93
EPB		5,251,268		Colley et al.	10/5/93
EPB		5,261,823		Kurokawa	11/16/93
EPB		5,267,865		Lcc et al.	12/7/93
EPB		5,294,229		Hartzell et al.	3/15/94
EPB		5,302,132		Corder	4/12/94
EPB		5,309,355		Lockwood	5/3/94

LISTING CONTINUED ON ATTACHMENT

FOREIGN PATENT DOCUMENTS							
Examiner Initials*	Cite No. ¹	Foreign Patent Document			Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY	T ⁶
		Office ³	Number ⁴	Kind Code ⁵ (if known)			
		EP	0 496 492 A1		Tomitsuka et al. / Sony Corporation	1/7/92	
		EP	0 496 492 B1		Tomitsuka et al. / Sony Corporation	1/7/92	
		WO	97/44767		Cook et al. / Agent Based Curricula, Inc.	11/27/97	
		WO	98/32107		Padwa / Agent Based Curricula, Inc.	7/23/98	

Examiner Signature	<i>John Branch</i>	Date Considered	11-23-04
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⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible.

⁶ Applicant is to place a check mark here if English language Translation is attached.

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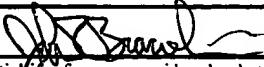
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Substitute for form 1449A/100				Complete if Known	
INFORMATION DISCLOSURE STATEMENT BY APPLICANT (use as many sheets as necessary)				RECEIVED	
Sheet	2	of	5	Application Number	09/945,032
				Filing Date	08/31/01
				First Named Inventor	Burgin et al.
				Group Art Unit	2152
				Examiner Name	
				Attorney Docket Number	FINL-004/00US

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OTHER PRIOR ART – NON PATENT LITERATURE DOCUMENTS		
Examiner Initials*	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.
		A+dvantage – Worldware, 1995, Jostens Learning Brochure
		Applied Physics, 1995, EduStar America Inc. Brochure
		Aqua Venture, 1995, EduStar America Inc. Brochure
		Barron, 1994, Authoring-Systems Software for Computer-Based Training (Educational Technology Publications, New Jersey) pp. 75-92
		Basic Electronics, 1995, DEGEM SYSTEMS Brochure
		BEST, 1995, DEGEM SYSTEMS Brochure
		Brader, 1994, Authoring-Systems Software for Computer-Based Training (Educational Technology Publications, New Jersey) pp. 45-60
		Burke, 1994, Authoring-Systems Software for Computer-Based Training (Educational Technology Publications, New Jersey) pp. 123-141
		Carbonell, 1970, IEEE Transactions on Man-Machine Systems 11:190-203
		Cook, 1989, A Briefing for Buyers (Asymtote Inc., Boston)

LISTING CONTINUED ON ATTACHMENT

Examiner Signature		Date Considered	11-23-04
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INFORMATION DISCLOSURE
STATEMENT BY APPLICANT
(use as many sheets as necessary)

Application Number	09/945,032
Filing Date	08/31/01
First Named Inventor	Burgin et al.
Group Art Unit	2152
Examiner Name	

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Attorney Docket Number

FINL-004/00US

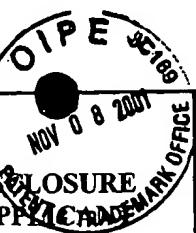
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U.S. PATENT DOCUMENTS (Cont'd)

Examiner Initials*	Cite No. ¹	U.S. Patent Document		Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY
		Number	Kind Code ² (if known)		
SNB		5,310,349		Daniels et al.	5/10/94
		5,337,141		Egli et al.	8/9/94
		5,397,865		Park	3/14/95
		5,441,415		Lee et al.	8/15/95
		5,444,774		Friedes	8/22/95
		5,458,494		Krohn et al.	10/17/95
		5,513,991		Reynolds et al.	5/7/96
		5,513,994		Kershaw et al.	5/7/96
		5,576,951		Lockwood	11/19/96
		5,594,791		Szlam et al.	1/14/97
		5,636,036		Ashbey	6/3/97
		5,708,798		Lynch et al.	1/13/98
		5,710,887		Chelliah et al.	1/20/98
		5,721,845		James et al.	2/24/98
		5,727,950		Cook et al.	3/17/98
		5,743,746		Ho et al.	4/28/98
		5,745,765		Paseman	4/28/98
		5,788,504		Rice et al.	8/4/98
		5,788,508		Lee et al.	8/4/98
		5,825,651		Gupta et al.	10/20/98
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		5,904,485		Siefert	5/18/99
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		5,909,589		Parker et al.	6/1/99
		5,918,217		Maggioncalda et al.	6/29/99
		5,920,848		Schutzer et al.	7/6/99
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		5,963,953		Cram et al.	10/5/99
		5,974,446		Sonnenreich et al.	10/26/99
		5,978,648		George et al.	11/2/99
		6,002,854		Lynch et al.	12/14/99
		6,012,051		Sammon, Jr. et al.	1/4/00
		6,032,129		Greef et al.	2/29/00
		6,035,283		Rofrano	3/7/00
		6,070,142		McDonough et al.	5/30/00
	▼	6,091,930		Mortimer et al.	7/18/00

¹ Unique citation designation number.² See attached Kinds of U.S. Patent Documents.

Substitute for form 1449A/PTO		<i>Complete if Known</i>	
INFORMATION DISCLOSURE STATEMENT BY APPLICANT <small>TRADEMARK OFFICE</small> <i>(use as many sheets as necessary)</i>		Application Number	09/945,032
Sheet	4	of	5
		Attorney Docket Number	FINL-004/00US



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OTHER PRIOR ART - NON PATENT LITERATURE DOCUMENTS (Cont'd)			
Examiner Initials*	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ^u
		Educating Jessica's Generation, 1995, Jostens Learning Brochure	
		EduStar Mathematics, 1995, Innovative Technologies in Education Brochure	
		Fall, III, 1994, Authoring-Systems Software for Computer-Based Training (Educational Technology Publications, New Jersey) pp. 143-164	
		Guttmann <i>et al.</i> , 1998, "Agent-mediated electronic commerce: a survey," <i>The Knowledge Engineering Review</i> 13(2):147-159	
		Hello Blue Planet, 1995, EduStar America Inc. Brochure	
		Hibbard, Justin, (April 12, 1999), Assembly Online: The Web is changing mass production into mass customization, <i>Information Week Online: News and Reviews</i> (Online) Available Web Site: www.informationweek.com/729/build.htm ; Accessed on: October 30, 2001	
		Home Reach, 1995, Computer Curriculum Corporation Brochure	
		Keller, 1968, <i>j. Applied Behavior Analysis</i> 1:79-89	
		Kimball, 1995, <i>Educational Leadership</i> 53:54-56	
		Kulik <i>et al.</i> , 1983, <i>J. Educational Psychology</i> 75:19-26	
		Kulik <i>et al.</i> , 1986, <i>J. Educational Computing Research</i> 2:235-252	
		Lamb, 1994, Authoring-Systems Software for Computer-Based Training (Educational Technology Publications, New Jersey) pp. 24-44	
		Learning First - New Edition, 1995, Jostens Learning Brochure	
		Lesser, 1995, <i>ACM Computing Surveys</i> 27:340-342	

Substitute for form 1449A/PTO

NOV 13 2001

O I P E J C R E S
INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(use as many sheets as necessary)

				Complete if Known
				Application Number 09/945,032
				Filing Date 08/31/01
				First Named Inventor Burgin et al.
				Group Art Unit 2152
				Examiner Name
Sheet 5		of 5		Attorney Docket Number FINL-004/00US

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Examiner Initials*	Cite No. ⁱⁱ	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ^{iv}
		Lindsley, 1990, Teaching Exceptional Children 22:353-359	
		Maes, 1994, Communications of the ACM 37:31-40	
		Meet Lightspan, 1996, Lightspan Brochure	
		O'Keefe and McEachern, 1998, "Web-based Customer Decision Support Systems," Communications of the ACM 41(3):71-78	
		Osin, 1984, Proc. 4 th Jerusalem Conf. on Information Technology, pp. 418-424	
		Pasik, Alexander J. (September 24, 1998), The Software Investor, <i>The Configuration Invasion</i>	
		Peha, 1995, Educational Leadership 53:18-25	
		Plato Learning System, 1995, TRO Learning, Inc. Brochure	
		SageTalk: <i>Designing a Tool for Designing Successful Web-based Social Agents</i> (Paper ID 254); Conference '00, Month 1-2, 2000	
		Sherry and Komoski, eds., 1990, The IIS Report pp. 3-6, 21-24, 52, 256-260	
		Vaas, Lisa (May 17, 1999), <i>Service Sites Buckle Up Configurators</i> , PCWeek Online (Online) Available Web Site: www.zdnet.com/pcweek/stories/news/0,4153,402639,00.html ; Accessed on: October 30, 2001	
		Venezky and Osin, 1991, <i>The Intelligent Design of Computer-Assisted Instruction</i> (Longman, New York) chapters 3 and 7-13	
		Writing Expedition, 1994, Ideal Learning Brochure	

* Unique citation designation number.

** Applicant is to place a check mark here if English language Translation attached.

iii Unique citation designation number.

iv Applicant is to place a check mark here if English language Translation attached.



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 INFORMATION DISCLOSURE STATEMENT BY APPLICANT <i>(use as many sheets as necessary)</i>				<i>Complete if Known</i>	
Substitute for form 1449A/PTO				Application Number 09/945,032 Filing Date 08/31/01 First Named Inventor Burgin et al. Group Art Unit 2152 Examiner Name	
Sheet	1	of	2	Attorney Docket Number FINL-004/001US	

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FOREIGN PATENT DOCUMENTS

Examiner Signature		Date Considered	11-23-04
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1 Unique citation designation number:

² See attached Kinds of U.S. Patent Documents.

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For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document.

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<p>Substitute for form 1449A/PTO</p> <p>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</p> <p><i>(use as many sheets as necessary)</i></p>				 <p><i>Complete if Known</i></p>	
Sheet	2	of	2	Application Number	09/945,032
				Filing Date	08/31/01
				First Named Inventor	Burgin et al.
				Group Art Unit	2152
				Examiner Name	
				Attorney Docket Number	FINL-004/00US

OTHER PRIOR ART - NON PATENT LITERATURE DOCUMENTS

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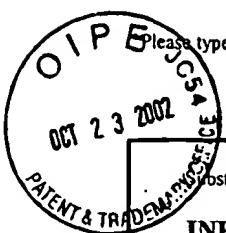
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Examiner Signature		Date Considered	
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<p>Substitute for form 1449A/PTO</p> <p>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</p> <p>(use as many sheets as necessary)</p>				<p><i>Complete if Known</i></p>	
Sheet	1	of	1	Application Number	09/945,032
				Filing Date	08/31/2001
				First Named Inventor	Burgin et al.
				Group Art Unit	2152
				Examiner Name	[Not Yet Assigned]
				Attorney Docket Number	FINL-004/00US

U.S. PATENT DOCUMENTS

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FOREIGN PATENT DOCUMENTS

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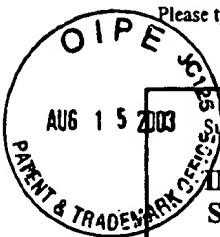
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AUG 15 2003 Substitute for form 1449A/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT <i>(use as many sheets as necessary)</i>				Complete if Known	
				Application Number	09/945,032
				Filing Date	08/31/01
				First Named Inventor	Burgin et al.
				Group Art Unit	2152
				Examiner Name	[Not Yet Assigned]
Sheet	1	of	1	Attorney Docket Number	FINL-004/000US

U.S. PATENT DOCUMENTS					
Examiner Initials*	Cite No. ¹	U.S. Patent Document		Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY
		Number	Kind Code ² (if known)		
DS		5,630,025		Dolby et al.	05/13/1997
DS		5,877,966		Morris et al.	03/02/1999

FOREIGN PATENT DOCUMENTS							
Examiner Initials*	Cite No. ¹	Foreign Patent Document			Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY	T ⁶
		Office ³	Number ⁴	Kind Code ⁵ (if known)			
DS		EP	0 829 996 A2		AT&T Corp.	03/18/1998	
DS		WO	99/01826		Business Evolution, Inc.	01/14/1999	
DS		WO	00/29977		CCH Incorporated	05/25/2000	

OTHER PRIOR ART - NON PATENT LITERATURE DOCUMENTS						
Examiner Initials*	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.				T ²
DS		Poleretzky Z et al: "The Call Center & e-Commerce Convergence" Dialog ABI/Inform(R), XP002949410 2001				
DS		Attardi G et al: "Web-based Configuration Assistants" Artificial Intelligence for Engineering Design, Analysis and Manufacturing, London, GB, vol. 12, no. 4, September 1998 (1998-09) pages 321-331, XP002902516				

Examiner Signature	<i>John Board</i>	Date Considered	11-23-04	RECEIVED
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